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PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

**Telecommunications Division
Carrier Branch**

**RESOLUTION T-16915
January 27, 2005**

R E S O L U T I O N

**Resolution T-16915. Verizon California, Inc. (U-1002-C). Request to
Grandfather Dial Datalink service.**

By Advice Letter No. 10900 Filed on July 08, 2004.

Summary

This resolution approves the request of Verizon California Inc. (Verizon) to grandfather Dial Datalink service.

Background

By Advice Letter 10923 (Advice Letter), filed July 26, 2004, Verizon requests authority to grandfather Dial Datalink service.

Dial Datalink is an enhancement to single line service that provides higher quality transmission standards than normally provided for voice transmissions. Verizon conditions Dial Datalink service lines to facilitate data transfer via analog modem at 4.8Kbps.

Residential and Business Dial Datalink service is a Category II service this is currently offered at \$5.00 per month. There are approximately 330 customers who currently subscribe to Dial Datalink service.

Technological advancement has made Dial Datalink service obsolete. According to Verizon this service no longer offers any customer benefit and replacement services are neither available nor required.

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Notice/Protests

Verizon indicates that copies of the Advice Letter were mailed to interested utilities and/or parties. Notice of Advice Letter No. 10900 was published in the Commission Daily Calendar of July 16, 2004. No protests to this Advice Letter have been received.

Verizon sent customers who currently subscribe to this service notification via bill insert of the proposed request to grandfather the service.

No customer comments were received for Verizon's proposal to grandfather Dial Datalink service.

Discussion

By grandfathering this service, the existing customers will continue to receive the service, but the service will not be available to new customers after the effective date of the revised tariff. If the existing customer, subscribing to the service, moves or discontinues the service, then these offerings will no longer be available to the customer.

TD has encouraged Verizon to begin the process to withdraw Dial Datalink once approval of its request to grandfather the service is approved. Because as stated by Verizon, "it no longer benefits customers". Verizon has agreed to notify its Dial Datalink customers of the obsolescence of the service and request that they discontinue the service. At such time when Verizon has no remaining customers subscribing to Dial Datalink, they will submit to the Commission for authorization to withdraw the service.

The Telecommunications Division (TD) recommends that the Commission approve Verizon's request to grandfather Data Dialink service for the reasons stated above.

We find TD's recommendations to be reasonable.

Commission approval of TD's recommendations is based on the specifics of this Advice Letter and its associated tariff sheets, and does not establish a precedent for the contents of future filings or for Commission approval of similar requests.

Comments on DRAFT Resolution

This is an uncontested matter in which the resolution grants the relief requested. Accordingly, pursuant to PU code Section 311(g) (2), the otherwise applicable 30-day period for public review and comment is being waived.

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Findings

1. Verizon is currently offering Dial Datalink service.
2. Verizon's Dial Datalink service is obsolete.
3. Dial Datalink service no longer offers any customer benefit.
4. The affected customers were notified that the service would be grandfathered and that they could continue to receive the service until they moved or discontinued the service.
5. No customers protested or commented on Verizon's proposal to grandfather Dial Datalink service.
6. After its review, TD recommends that the Commission approve Verizon's filing to grandfather Dial Datalink service.

THEREFORE, IT IS ORDERED that:

1. Verizon California, Inc.'s Advice Letter No. 10900, requesting authority to grandfather Dial Datalink service is granted.
2. The tariff sheets attached to Advice Letter 10900 shall be marked with the effective date of the grandfathering of Dial Datalink service and indicate that they were made effective by Resolution T-16915.
3. Verizon shall notice existing Dial Datalink subscribers by phone or bill insert of the obsolescence of the service prior to requesting customers disconnect.
4. Verizon shall provide a draft copy of the customer notice bill insert and/or script specified in ordering paragraph 3 to the Public Advisor and TD for review and approval prior to any utility personnel discussion with subscribers regarding Dial Datalink service obsolescence.

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This Resolution is effective today.

I hereby certify that the Public Utilities Commission adopted this Resolution at its regular meeting on January 27, 2005. The following Commissioners approved it:

STEVE LARSON
Executive Director